



Disaster Training Program

During a disaster, The Salvation Army relies upon trained disaster workers to coordinate emergency relief operations and deliver fast, efficient services to disaster survivors. The goal of The Salvation Army's disaster training program is to prepare individuals to serve during times of crisis by providing them with important disaster-related skills and knowledge through a quality training experience. The courses included within the Salvation Army's disaster training curriculum include classes developed by The Salvation Army and classes developed by partner organizations.

Basic Salvation Army Disaster Training Courses

Salvation Army basic courses are designed for new disaster workers. These courses focus on the essentials of disaster response and provide a broad overview of the role of The Salvation Army during an emergency.

Introduction to The Salvation Army Emergency Disaster Services

This course is designed for new disaster workers who have limited disaster experience and who have just begun their association with The Salvation Army's emergency disaster services program. The course provides participants with an overview of The Salvation Army's mission and role in disaster response. Participants will also be taught how to prepare and equip themselves for a disaster deployment

Who Should Take This Course: All new disaster workers

Prerequisite: None

Duration: 4.0 hours

[Download the Course Fact Sheet!](#)

Introduction to Disaster Food Service

The cornerstone of The Salvation Army's emergency disaster services program is mass feeding. This course prepares participants to serve on a Salvation Army mobile kitchen and introduces them to the essentials of safe and sanitary food preparation. This course incorporates ServSafe food safety standards.

Who Should Take This Course: Disaster worker wanting to serve in mass feeding

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services

Duration: 4.0 hours

[Download the Course Fact Sheet!](#)

Introduction to Emergency Assistance

This course is designed to train disaster workers and social workers to serve as disaster caseworkers during a disaster relief operation. Participants will learn practical skills such as interviewing clients, filing forms and determining eligibility based upon The Salvation Army standards.

Who Should Take This Course: Disaster and social workers interested in serving as caseworkers on a disaster relief operation

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services

Duration: 4.0 hours

[Download the Course Fact Sheet!](#)

Preparing Your Congregation for Disaster

This course is designed Christian faith leaders looking to start a disaster preparedness and response program. The course reviews key concepts in emergency management. It also



examines the responsibility of faith organizations in preparing members and facilities for an emergency and how to effectively develop a disaster response plan to serve others.

Who Should Take This Course: Faith-leaders interested in better preparing their church and congregation for a disaster

Prerequisite: None

Duration: 8.0 hours

[Download the Course Fact Sheet!](#)

Advanced Salvation Army Disaster Training Courses

Salvation Army advanced courses are designed for disaster workers who are looking to develop additional skills or who will be serving in supervisory positions on a disaster relief operation. Most of the advanced training courses teach participants how to manage specific sections or sub-sections of the Incident Command System.

Disaster Social Services

This course examines The Salvation Army's social services philosophy and its application during a disaster relief operation. It also discusses how to set up a client-centered assistance program.

Who Should Take This Course: Disaster workers interested in supervising disaster social services

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Disaster Volunteer Management

This course will train participants to serve as a Salvation Army volunteer coordinator within the Finance and Administration function during a disaster relief operation. It also looks at critical issues in volunteer management, such as how to effectively coordinate spontaneous volunteers.

Who Should Take This Course: Disaster workers working within the Finance and Administration function or assigned as Volunteer Coordinators

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Emotional and Spiritual Care in Disaster Operations

This course examines the unique ministry The Salvation Army offers during a disaster and identifies appropriate spiritual support techniques for rescue workers and disaster survivors.

Who Should Take This Course: Disaster workers interested in serving in the Emotional & Spiritual Care function

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 16.0 hours

[Download the Course Fact Sheet!](#)

Finance & Administration

This course prepares participants to work within the Finance & Administration function of the Incident Command System. Participants will learn how to manage reports, request and deploy personnel, and how to report statistics.

Who Should Take This Course: Disaster workers interested in serving in the Finance & Administration function or individuals responsible for recruiting and deploying disaster workers to a disaster site



Prerequisite: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Incident Command System (ICS)

This course provides participants with a orientation to the Incident Command System (ICS) and its application with The Salvation Army. The course examines how ICS is used to command, control and coordinate both large and small disaster relief operations.

Who Should Take This Course: All disaster workers interested in serving in a supervisory position within a Salvation Army disaster relief operation

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services

Duration: 8.0 hours

[Download the Course Fact Sheet!](#)

Liaison Officer

This course prepares participants to serve within the Liaison function of the Incident Command System. Participants will learn how to interact with government and voluntary partners and examine the role of an Emergency Operations Center during a disaster relief operation.

Who Should Take This Course: Disaster workers interested in serving in the Liaison function

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Public Information Officer

This course trains participants within the Public Information function during a Salvation Army disaster relief operation and to effectively communicate "The Salvation Army's story" to both internal and external media.

Who Should Take This Course: Disaster workers and public relations professionals responsible for serving in the Public Information function

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Safety Officer

This course trains participants to serve as Safety Officer within the Incident Command System function during a Salvation Army disaster relief operation. Participants will be trained to assess safety risks within a disaster relief operation and will learn techniques to mitigate those risks and prevent accidents.

Who Should Take This Course: Disaster workers and risk management professionals responsible for serving in the Safety function

Prerequisites: Introduction to The Salvation Army Emergency Disaster Services, Incident Command System (ICS)

Duration: 8.0 hours

[Download the Course Fact Sheet](#)

Train-the-Trainer

This course prepares participants to act as trainers within The Salvation Army's disaster training program. Emphasis is placed on effective teaching skills, including how to effectively use



cooperative learning within small groups to enhance the learning experience. The course also includes teaching simulations that will help participations identify their instructing strengths and weaknesses.

Who Should Take This Course: Disaster workers seeking to qualify as a disaster training program instructors

Prerequisite: Introduction to The Salvation Army Emergency Disaster Services

Duration: 16.0 hours

[Download the Course Fact Sheet](#)



Critical Incident Stress Management

The Salvation Army partners with the International Critical Incident Stress Foundation, Inc. to provide certified critical incident stress management (CISM) training. ICISF is dedicated to the prevention and mitigation of disabling stress through the provision of education, training and support services for all emergency services professions; continuing education and training in emergency mental health services; and consultation in the establishment of crisis and disaster response programs for varied organizations and communities worldwide.

Advanced Group Crisis Intervention

This course provides participants with the latest information on critical incident stress management techniques and post-trauma syndromes. It emphasizes what participants learned in basic CISM courses, focusing on advanced defusings and debriefings in complex situations.

Who Should Take This Course: Leaders in emotional and spiritual care, mental health, or social work who may be engaged in disaster-related defusings or debriefings.

Prerequisite: *Group Crisis Intervention*

Duration: 13.0 hours

[Link to the Course Fact Sheet!](#)

Group Crisis Intervention

This course covers the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum. It prepares participants to understand and provide a wide range of crisis intervention services, pre and post incident crisis education, on-scene support services, crisis intervention for individuals, demobilizations after large scale traumatic incidents, small group defusings and group intervention - Critical Incident Stress Debriefing (CISD). *(13 hours)*

Who Should Take This Course: Emotional and spiritual care, mental health, or social workers who may be engaged in disaster-related defusings or debriefings.

Prerequisite: None

Duration: 13.0 hours

[Link to the Course Fact Sheet!](#)

Individual Crisis Intervention and Peer Support

This course teaches participants the fundamentals of a specific protocol for individual intervention. The audience for this class includes emergency services, military, and business /



industrial peer support personnel without formal training in mental health, as well as mental health professionals, who desire to increase their knowledge of individual crisis intervention techniques..

Who Should Take This Course: Emotional and spiritual care, mental health, or social service workers. *The Salvation Army recommends that disaster workers start their CISM training with this course.*

Prerequisite: None

Duration: 13.0 hours

[Link to the Course Fact Sheet!](#)

Pastoral Crisis Intervention

This workshop assists the participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated. Chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest.

Who Should Take This Course: Emotional and spiritual care workers

Prerequisite: None

Duration: 13.0 hours

[Link to the Course Fact Sheet!](#)



First Aid Training

The Salvation Army partners with Medic First Aid International to provide quality first aid training. Medic First Aid International is a worldwide innovator and leader in emergency care training programs for business, industry, non-profit organizations and the general public. Nationally recognized as meeting regulatory requirements for workplace safety and health, Medic First Aid International follows the most current medical guidelines and educational methodology to ensure all levels of responders from child care providers to fire fighters, good Samaritans to EMTs are confident in providing emergency care when their skills are needed.

Class Configurations: Max Student Instructor Ratio: 12:1; Max Student to Device Ratio: 6:1; Max Student to Manikin Ratio: 6:1; Max Class Size: 24 (with 2 instructors).

MEDIC FIRST AID Basic

This course is an adult CPR and first aid training program designed specifically for the occupational first aid provider. This extremely flexible program will help employers meet OSHA and other federal and state regulatory requirements for training employees how to respond and care for medical emergencies at work.

Duration: 5 hours

[Link to the Course Fact Sheet!](#)

MEDIC FIRST AID BasicPlus

This adult CPR, AED, and first aid training program is designed specifically for the occupational first aid provider. This extremely flexible program will help employers meet OSHA and other



federal and state regulatory requirements for training employees how to respond and care for medical emergencies at work.

Duration: 5.0 hours

[Link to the Course Fact Sheet!](#)

MEDIC FIRST AID CarePlus CPR

This course is a community-focused, comprehensive training program in adult, child, and infant emergency resuscitation for the lay rescuer. CarePlus CPR will teach students how to perform resuscitation for patients of all ages who are victims of sudden cardiac arrest, as well as those who have stopped breathing or are unresponsive or choking.

Duration: 3.5 hours

[Link to the Course Fact Sheet!](#)

MEDIC FIRST AID Supplement Training

Advanced First Aid

Advanced First Aid Supplement is designed to bridge the gap between the basic first aid provider and professional emergency medical services. This program provides students with advanced first aid training, giving them additional tools to manage illnesses and injuries until the arrival of EMS.)

Duration: Initial Training: 4 hours Retraining: 2 hours

[Link to the Course Fact Sheet](#)

Automated External Defibrillation (AED)

The Automated External Defibrillation (AED) supplement training is designed to teach the use of Automated External Defibrillators (AEDs) when responding to a person experiencing sudden cardiac arrest. Sudden cardiac arrest is one of the leading causes of death in occupational settings. A defibrillator is the only definitive treatment. AEDs are used prior to arrival of EMS and are an integral component of the *Chain of Survival*. The first few minutes of care are critical for someone experiencing sudden cardiac arrest.

Duration: Initial Training: 2 hours Retraining: 1 hour

[Link to the Course Fact Sheet](#)

Bloodborne Pathogens

This program is designed to train employees who have a significant health risk of occupational exposure to blood or other potentially infectious bodily fluids and materials. This training will help employees satisfy training requirements put forth by the Occupational Safety and Health Administration (OSHA).

Duration: Initial Training: 2 hours Retraining: 2 hours

[Link to the Course Fact Sheet](#)

Emergency Care

This training program is designed to train individuals and corporations that require training in basic first aid skills. This program will provide first aid training to students, giving them the skills necessary to manage illnesses and injuries until the arrival of EMS. Emergency Care is designed to complement cardiopulmonary resuscitation (CPR) training in order to meet OSHA requirements for first aid training in the workplace.

Duration: Initial Training: 3 hours Retraining: 1 hour

[Link to the Course Fact Sheet](#)

Emergency Oxygen



This supplement teaches the trained first aid provider the importance of introducing oxygen as an integral part of the care provided for an ill or injured patient. Supplying emergency oxygen helps meet the ill or injured patient's critical need for oxygen. When illness or injury reduces the body's ability to process oxygen, shock will soon occur, unless the effects of the decreased amount of oxygen in the blood can be reversed.

Duration: Initial Training: 2 hours Retraining: 1 hour

[Link to the Course Fact Sheet](#)

Infant/Child (Care for those eight and under)

This supplement teaches currently trained adult CPR and first aid providers lifesaving skills that will prepare them to care for patients eight years old and younger. Responding to an ill or injured infant or child can be especially difficult and stressful. The Infant/Child Supplement teaches the student to remain calm, confident, and in control of the situation. This often positively effects the patient's response to the care provided. (Initial Training: 2 hours Retraining: 1 hour)

Duration: Initial Training: 2 hours Retraining: 1 hour

[Link to the Course Fact Sheet](#)



ServSafe Food Safety Training

In partnership with the National Restaurant Association Educational Foundation (NRAEF), The Salvation Army offers ServSafe training for its disaster food service managers. The ServSafe program is nationally recognized, accredited, and considered an industry standard in safe food handling and preparation.

ServSafe Food Safety Managers Training

This course teaches food service managers about the dangers of food borne illness, how to prevent it and the keys to food safety. The course also covers specifics on safe receiving, food storage, preparation and serving, and cooling and reheating. The course emphasizes that taking an active managerial control of critical food borne illness risk factors makes all the difference for a safe operation.

Who Should Take This Course: Disaster workers responsible for managing food preparation

Prerequisite: None

Duration: 16.0 hours, requires written examination

[Link to the Course Fact Sheet!](#)



Federal Emergency Management Agency

The Federal Emergency Management Agency (FEMA) offers a variety of self-study and classroom delivered courses related to emergency and disaster management. The following courses are available as either an online FEMA Independent Study class (see below) or a classroom-delivered course.

IS100 (I-100) Introduction to the Incident Command System

This course introduces the Incident Command System (ICS) and provides the foundation for higher level ICS training. This course describes the history, features and principles, and organizational structure of the Incident Command System. It also explains the relationship between ICS and the National Incident Management System (NIMS).

Who Should Take This Course: Disaster workers having a supervisory position in the Incident Command System or who are assigned to the Liaison function

Prerequisite: None

Duration: 8.0 hours, requires written examination

[Link to the Course Fact Sheet!](#)

IS200 (I-200) ICS for Single Resources and Initial Action Incidents

This course is designed to enable personnel to operate efficiently during an incident or event within the Incident Command System (ICS). ICS-200 provides training on and resources for personnel who are likely to assume a supervisory position within the ICS. IS-100 is a prerequisite to the IS-200 course.

Who Should Take This Course: Disaster workers having a supervisory position in the Incident Command System or who are assigned to the Liaison function

Prerequisite: *IS100 (I-100) Introduction to the Incident Command System*

Duration: 8.0 hours, requires written examination

[Link to the Independent Study Course!](#)

IS700 National Incident Management System: An Introduction

This awareness level course designed to explain NIMS components, concepts and principles. (3 hours)

Who Should Take This Course: Disaster workers having a supervisory position in the Incident Command System or who are assigned to the Liaison function

Prerequisite: None

Duration: 3.0 hours, requires online examination

[Link to the Independent Study Course!](#)

IS800 The National Response Plan: An Introduction

This is a comprehensive, interactive introduction to the new federal protocol for responding to incidents of national significance.



Who Should Take This Course: Disaster workers having a supervisory position in the Incident Command System or who are assigned to the Liaison function

Prerequisite: None

Duration: 3.0 hours, requires online examination

[Link to the Independent Study Course!](#)

FEMA Independent Study

The Salvation Army encourages disaster workers to take advantage of FEMA's Independent Study Program. FEMA Independent Study courses are self-paced courses designed for people who have emergency management responsibilities and the general public. Most of the courses require you to download and print the materials, others are interactive and can be taken directly over the internet. All are offered free-of-charge to those who qualify for enrollment. A certificate of achievement will be issued from EMI upon successful completion. A complete list of FEMA Independent Study courses can be accessed online at <http://training.fema.gov/EMIWeb/IS/crslist.asp>.

The Salvation Army recommends the following disaster services courses for its workers:

- [IS-1 Emergency Manager: An Orientation to the Position](#)
- [IS-22 Are You Ready? In-depth Guide to Citizen Preparedness](#)
- [IS-100 Introduction to the Incident Command System](#)
- [IS-200 ICS for Single Resources and Initial Action Incidents](#)
- [IS-240 Leadership & Influence](#)
- [IS-241 Decision Making and Problem Solving](#)
- [IS-242 Effective Communication](#)
- [IS-275 The EOC's Role in Community Preparedness, Response and Recovery Activities](#)
- [IS-288 The Role of Voluntary Agencies in Emergency Management](#)
- [IS-324 Community Hurricane Preparedness](#)
- [IS700 National Incident Management System: An Introduction](#)
- [IS-702 National Incident Management Systems \(NIMS\) Public Information Systems](#)
- [IS-800 The National Response Plan: An Introduction](#)
- [IS-702 National Incident Management Systems \(NIMS\) Public Information Systems](#)